

City of



390 Towne Centre Dr-Lathrop, Ca 95330
Phone (209) 941-7320 - Fax (209-941-7339)
www.ci.lathrop.ca.us

***E-Notifications* - Water and Sewer accounts**

E-notifications is now available to our utility customers. View your monthly billing statement via e-mail.

Advantages of *E-Notifications*

- No more waiting for statement to arrive in the mail.
- E-notification provides customers with the opportunity to receive information about the balance on their account and make convenient payment arrangements.

How E-Notification Works:

You'll receive your current month's bill via e-mail on the first business day of the month.

The e-mail will show your account information and the charges due for that month.

After viewing your bill, you can pay your bill online through our website using your pin number, mail in your payment or call in your payment.

Frequently Asked Questions:

Q: Can I pay by bill online?

A: Yes. Contact the Finance Dept. via phone or email to request a pin number to make payments through our website.
Call 209-941-7320 or email your request to billing@ci.lathrop.ca.us

Q: Will I still receive paper statement in the mail?

A: Yes, you have the option of e-mail only or e-mail and paper statement

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E-Notification Request Form

Name _____

Service Address _____

Daytime Phone # _____

Account # _____

E-mail Address _____

_____ E-notification statement only

_____ E-notification statement and paper statement

I understand by signing this form I am authorizing the City of Lathrop to present billing information via electronic mail to the email address I designate. I understand it is my responsibility to communicate to the City of Lathrop of any changes to my email address or my account prior to the next billing cycle.

Signature

Date

**Please allow 4-6 weeks for E-Notification to be activated